

GDPR Awareness Training

Is your organisation recognising the significance of the likely impact of the EU General Data Protection Regulation (GDPR) and allocating sufficient time, money and resources to protect PII with the latest technology and tools? Is it also placing the same priority on staff training?

Many organisations have implemented well thought through and robust data protection controls, but they assume that their employees / users will either know or remember what they should or should not do. Insufficient time and effort is spent training staff on dealing with and managing personally identifiable information (PII).

As has been demonstrated on countless occasions, employees - through a lack of knowledge and understanding, employees often represent the 'weakest link' in securing and processing information. Training is probably the most cost-effective control or measure any organisation can implement, but is often overlooked in favour of increasingly complex technology or process solutions. It is vital that all of your personnel have a clear and unambiguous understanding of how to treat PII, in compliance with the requirements of the GDPR and to receive regular training with regards to what is expected of them.

Benefits

- Ensure ongoing peace of mind and confidence
- Protect the investments you have made in technology, tools, policies and processes
- Drive a positive security posture through a comprehensive training and awareness programme
- Encourage a data protection aware culture through your educated and informed team.

Format of the GDPR Awareness Training

URM will initially undertake a training needs analysis. Our data protection practitioners will conduct an analysis of any previous training delivered, as well as researching what key messages need to be delivered and what expectations need to be set. Our consultants will guide these discussions, utilising their experience, expertise and in- depth knowledge of data protection, GDPR and staff training programmes.

The training needs analysis will include a review of your policies and processes or planned updates to ensure that training fully reflects your working practices and aspirations.

The next step will be to devise and develop engaging and relevant GDPR awareness training content. URM has a wealth of experience in delivering a variety of awareness training sessions and understands the importance of ensuring that staff do not feel 'brow beaten'.

Our approach is to work with you to ensure that all content generated is informative and engaging and focuses on raising awareness of how you are meeting legislation requirements in a holistic and appropriate manner.

A primary objective of the bespoke training will be to provide a broad, high level understanding of the GDPR. It is important that the recipients of the training understand that the GDPR is not purely concerned with technical controls and that compliance is heavily dependent on people and processes.

Output of the GDPR Training

Once the training content has been developed and agreed, you have two basic options for delivery. We can provide the presentation with a script for you to deliver either face to face or via a learning management solution (LMS). Alternatively, we can deliver a training workshop to your staff over multiple sessions or provide you with access to the training via our on-line LMS accessible solution. All of URM's face- to-face GDPR training, will be delivered by senior data protection practitioners who bring 'real world' application to the classroom and are able to provide additional clarification where required.

For more information,
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