



## CASE STUDY - NSK

NSK engaged Ultima to modernise their workspace environment by retiring legacy software which was out of support and designing, testing and implementing a new Office 365 environment which would provide greater functionality and maximise return on investment. The project needed to include consultancy, end-to-end project management and user training.

### ABOUT NSK



Established over 100 years ago, NSK (Nippon Seiko Kabushiki Kaisha) is a Japanese-listed company that has evolved from a regional ball bearing supplier to a roller bearing specialist and automotive supplier with a global market presence. Today, NSK employs more than 30,000 employees in 32 countries and their exponential growth has been driven by ever-increasing investment in research & development, enabling the company to continuously improve the quality of its products and services. [www.nskeurope.com](http://www.nskeurope.com)

### THE REQUIREMENT



NSK were looking to work with an experienced technology partner to help modernise their IT infrastructure, as there were legacy systems- such as Lotus Notes/Domino, being used which were out-of-support and lacking required functionality.

Through the design and implementation of a modern Office 365 solution, NSK aimed to improve productivity and collaboration between employees and partners across the globe, whilst making better use of their licensing investment through change management to drive user adoption.

### THE SOLUTION



Ultima carried out a detailed discovery of the environment (including AD, Tenant, mail flow, app dependencies etc), and produced a remediation plan of high impact items identified from an Ultima Active Directory health check.

The solution included: migration from Office 2010 to Microsoft Apps for Enterprise (Office 365 Pro Plus), migration from Notes Domino Email to Outlook/Exchange Online, move from Ahsay to OneDrive for Business, and implementation of Microsoft Teams. An Ultima Senior Technical Consultant worked full-time with NSK to to perform all of the email and data migration tasks. Processes involved included testing of a Quest solution to deliver the migration throughput required, script development to migrate data and apply integrity checks, development of engineer processes, design of a rollout schedule with dashboard reporting, and user support through the application of Adoption and Change Management techniques.

After successful migration of an initial 90 European users, Ultima designed and delivered a project to migrate a further 1850 users. This involved project management to ensure all migrations were completed to meet a fixed deadline and budget, consultancy to drive the data migration, supply rollout engineers to form a core part of the end user migration team and the provision of governance, reporting and risk management.



## THE OUTCOME



Legacy systems were replaced with modern, evergreen office tools which ensures NSK's environment will stay up-to-date and secure, and enables the IT Team to focus on driving innovation.



Exchange Online in combination with Outlook, Microsoft Teams and OneDrive have improved communication and collaboration within the business and across their global business regions, enabling increased productivity.



The online training platform- which is still accessible to all users today, helps ensure that new technology is properly adopted by users and the true ROI from NSK's Microsoft licensing investment realised.

## ULTIMA'S MICROSOFT PARTNERSHIP

We've been a Microsoft Gold partner for over 25 years and accumulated 13 Microsoft Gold Partner Competencies as well as Advanced Specialisations. These span App Dev, Cloud Platform, Data Management Business Apps, Mobility and Productivity.

As a FastTrack Ready Partner, Ultima can help you deploy Microsoft 365 at no additional cost and provide you with more efficient, customised, and enhanced solutions with extended deployment and support capabilities.

## ABOUT ULTIMA

Ultima is a leading intelligent infrastructure and automation services company, focused on the provision of tailored solutions and services, including the design, deployment and support of complex IT solutions, based on industry leading technologies. These are delivered by Ultima's extensive team of highly skilled technical personnel that include solutions architects, consultants, engineers, project managers and service operations staff.

Ultima's mission is to become the trusted long term IT partner of UK businesses by providing robust, reliable and flexible solutions which bring real business benefit. Based on an integrated delivery model encompassing Fulfilment, Professional Services and Managed Services offerings, Ultima provides a seamless service experience for customers.

