

# Autonomous Workspace

Providing employees with the flexibility to work from anywhere, on a device that's secure and appropriate for them can significantly increase productivity, however the administrative overhead is often prohibitive. This is where Autonomous Workspace comes in- for a single monthly fee, this solution will provide the hardware, software and services required to ensure users have the right tools to focus on what really matters to your business.

Autonomous Workspace enables true workforce autonomy; with automated provisioning, management and proactive security monitoring, ensuring that your employees are provided with a secure and reliable workspace that is unhindered by location and connectivity that focuses on employee productivity.



Of business leaders plan to create employee experiences comparable to consumer experiences



Companies with great employee experience outperform the S&P 500 by 122%



Of business leaders feel their cybersecurity risks are increasing



## Can your workspace do this?

With Autonomous Workspace we bring together a range of the latest devices and services to deliver a full-lifecycle, modern EUC solution that empowers employees to do their best work, securely, and in a way that suits them. Find out what this solution includes below:

- **Device Lifecycle** - Device subscriptions, break/fix support and advanced hardware security leveraging encryption and biometrics
- **OS Lifecycle** - Evergreen OS, including automated provisioning, intelligent security, automated updates, secure internet access and policy management
- **Application Lifecycle** - Flexible app deployment delivered on-demand, patching including COTS and LOB app updates, licence optimisation
- **Identity & Access Management** - Risk based access, autonomous security decisions, identity lifecycle, dynamic security and password-less identity
- **Data Lifecycle** - Data backup, loss/leak protection, data protection and retention and threat analytics, uncovering threats before they occur
- **User Adoption** - Providing employees with the skills to leverage the suite's features and the AI and ML driven tools- all tailored to the employee's role and skillset
- **Service Insights** - Monitoring to enable data-driven insights, customer dashboards, employee experience and an always-on chatbot assistant
- **Business Capabilities** - Seamless collaboration, self-service orchestration, business analytics, workflow automation, continual strategy review
- **Secure by Design** - Protect against zero-day threats and ransomware, alongside remote-wipe and data protection for non-corporate devices

## Service Plans

Feature	Essential	Advanced	Ultimate (Coming soon)
Onboarding	Basic	Advanced	Full
Licensing	Optional	Optional	Optional
<b>Device Lifecycle</b>			
Fulfilment	Optional	Optional	Optional
Break/fix support	Optional	Optional	Optional
Device Security	Basic	Standard	Advanced
<b>Operating System Lifecycle</b>			
Automated provisioning	✓	✓	✓
Security & feature updates	✓	✓	✓
Intelligent Security	✓	✓	✓
Secure internet access	x	✓	✓
Policy Management	Windows 10	+ Android & iOS	+ ChromeOS & macOS
HW Asset management	x	x	✓
<b>Application Lifecycle</b>			
Application deployment	x	✓	✓
Applications anywhere	x	✓	WVD/Citrix
Application feature updates	x	✓	✓
Independent security patching	x	x	✓
Licensing optimisation	x	x	✓
<b>Identity &amp; Access Management</b>			
Risk-based access	x	✓	✓
Dynamic security enforcement	x	✓	✓
Identity Lifecycle	x	x	✓
Passwordless Identity Capabilities	x	x	✓
<b>Data Lifecycle</b>			
Data protection and retention	x	✓	✓
Data Threat Analytics	x	Standard	Advanced
Data Loss/Leak protection	x	x	✓
Data Back-Up	x	✓	✓
<b>Service Management</b>			
Cortex Service Desk		Optional	Optional

**Head Office**  
Gainsborough House, Manor Park Basingstoke  
Road, Reading, Berkshire, RG2 0NA

📞 0333 015 8000  
enquiries@ultima.com  
www.ultima.com

Feature	Essential	Advanced	Ultimate (Coming soon)
<b>User Adoption &amp; Training</b>			
Adoption & change management	x	✓	✓
Online training portal	x	✓	✓
Role-based training	x	x	✓
<b>Service Insight</b>			
Monitoring	x	✓	✓
Customer dashboards	x	Standard	Advanced
Digital employee experience	x	✓	✓
<b>Business Capabilities</b>			
Seamless collaboration	x	Standard	Enhanced
Self-service	✓	✓	✓
Business analytics	x	x	✓
Workflow Automation	x	x	✓
Strategy & planning	x	x	✓

## About Ultima

Our in-house knowledge spans generations of products from key vendors, and we continue to be awarded some of the highest accreditations and partnership levels, including Citrix Workspace Partner of the Year 2020 with over 160 certifications, and a 12x Microsoft Gold Partner.



250,000+ hours of workspace implementation over the past 2 years



Microsoft Gold Status in all M365 related competencies including Cloud Productivity & Enterprise Mobility Management



8000+ days of consultancy by our Modern Workspace consultants over a 12 month period

Call us on **0333 015 8000** Or visit **ultima.com**

