

Solving Your Modern Management Challenges

Realising and leveraging the benefits of what is termed Modern Management is key to meeting the challenge of an organisation's ever changing marketplace and business environment. The reward is a more engaged and productive workforce and the subsequent financial, cultural and customer benefits that are achieved. Here are four key areas of modern management that need to be addressed to realise the full benefits.

Challenge 1: Applications

The challenges that come with maintaining applications is increasing for organisations adopting an evergreen technology strategy. This introduces the complexities of compatibility and in turn impacts productivity. The ability to deploy and maintain applications to today's modern and mobile workforces presents obstacles for traditional solutions.

➤ How Ultima Can Support

We can resolve the challenges associated with application management in a modern environment using a combination of technologies. The use of modern and SaaS based management platforms enable us to deliver applications to devices anywhere whilst modern application technologies enable levels of compatibility not seen within the industry before. In relation to device management, there are several modern app deployment and management technologies that can be introduced to simplify these challenges for you.

- Application Compatibility Assessments
- Application packaging including traditional MSI, App-V, and MSIX
- Application Deployment services including Microsoft Endpoint Manager (Intune), and Endpoint Configuration Manager (SCCM)

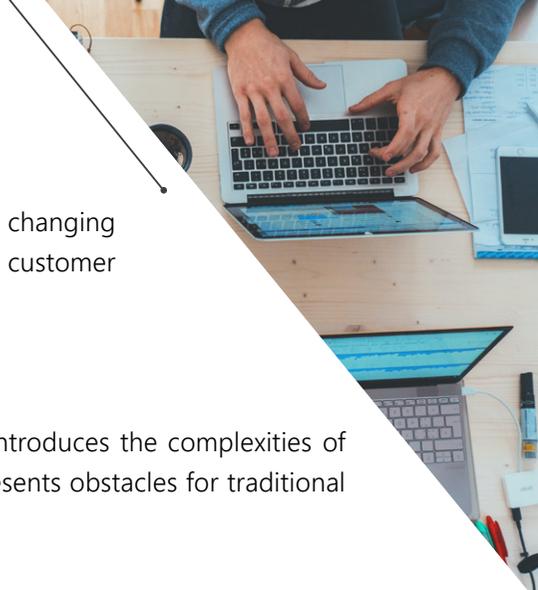
Challenge 2: Data Security

Ensuring that data is secure when at rest and in transit is a significant challenge with a modern and mobile workforce. Whether data is the intellectual property of an organisation or securely held on behalf of another organisation or individual, the endpoints and/or applications that the data is accessed via, or potentially stored with, needs to be secure. Additionally, how and where the data can be transported to and from needs to be managed.

➤ How Ultima Can Support

We can advise on and leverage several optional modern management strategies for ensuring your data can be securely accessed and transported to and from your devices, the selection and use of which will be tailored to your unique requirements.

- Configuration of Microsoft EMS Security features including Azure Information Protection, and Office 365 Advanced Threat Protection
- Configuration of Windows 10 Security features including BitLocker and Windows Defender ATP



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Challenge 3: Devices

A productive modern business user will potentially interchangeably use personal and/or corporately owned devices for work purposes, which could be a Windows 10 PC, a Chromebook, Apple Mac, tablet or mobile device be that Android, Windows, MacOS or iOS. The challenge for corporately owned devices is leveraging the potential to provide a self-service zero touch deployment and management strategy, the challenge for allowing the use of personal devices for accessing business applications and data is ensuring this can be done securely.

➤ How Ultima Can Support

We can guide you through the numerous considerations of modern device management and work with you to design and implement a cost effective unified endpoint management and modern provisioning solution for corporate and personal devices across multiple devices types and operating systems.

- Intune and SCCM healthchecks
- Windows 10 deployments via modern and traditional deployment methods (including Intune, SCCM, and VMware Workspace ONE)

Challenge 4: User Identity

Adopting a unified user identity strategy is key to enabling secure and simplified device access to your business resources which are likely spread across multiple technologies and solutions in disparate locations. The configuration and management of your devices needs to align with your identity strategy to guard against unauthorised access to your systems and data without obstructing productivity.

➤ How Ultima Can Support

We can provide the guidance and implement services required to ensure your devices are configured to align with your identity strategy whilst providing secure and simple access to systems and services.

- Azure AD readiness assessments
- User identity security assessments
- User identity synchronisation/federation configuration services

What Are The Next Steps?

Ultima provide a range of managed services to assist with either transitioning to modern management or refining an existing implementation. Call to arrange an initial no obligation scoping call to establish how we may assist you.

Classic Management

- Single Device
- Business Owned
- Corporate Network and Legacy Apps
- Static OS
- Reactive Support
- High-touch Development

VS

Modern Management

- Multiple Device
- User and Business Owned
- Cloud Managed SaaS Apps
- As-a-Service OS
- Proactive Support
- Self-Service