

# Accelerating Your Microsoft Teams Journey

The modern workplace is evolving at lightning speed, with distributed teams, brand-new business models, and complex security challenges. The right digital tools connect and support users, wherever they are, to encourage productivity, engagement, and collaboration. Microsoft Teams allow users to connect with each other and their customers anywhere, on any device via chat, audio or video calls and meetings, facilitating secure sharing and collaboration in real time. Ultima can accelerate your Microsoft Teams journey with the following offerings:

## Onboarding and Adoption

Are you looking to begin your journey to Microsoft Teams or looking to migrate from Skype for Business?

### Example deliverables:

- Readiness assessment
- Deployment or migration to Microsoft Teams
- Teams change management and adoption plans

## Calling and Meetings

Are you looking to enhance collaboration for your users? Want to explore using Microsoft Teams as your telephony platform? Want to unify and simplify the meeting room experience?

### Example deliverables:

- Integration with existing telephony solution
- Microsoft phone system implementation
- Teams devices and meeting room solutions

## Why Choose Ultima?

Ultima have completed Microsoft Teams deployments to thousands of users worldwide and have delivered tangible business benefits across a broad cross-section of markets. While each is inherently different - from the demographic and sector, to the technology stack - we leverage our people, processes and technology to provide a first class service, acting as a seamless extension of your IT function. As one of only a limited number of FastTrack Ready Partners within the UK, Ultima are also poised to provide customers with end-to-end guidance, delivered remotely to assist with deployment.

We're also able to offer a range of managed services, supported by our ISO 27001 certified technical service centre providing 24x7 support for a range of technologies, from across our strategic vendors. Get in touch with your Ultima Account Manager today to get started.

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## Security and Compliance

Security in Microsoft Teams is a top priority. Does your strategy address your cyber security risks and goals?

### Example deliverables:

- Microsoft 365 Security Assessment
- Implement controls for security, governance, and compliance
- Identity, access management and information protection configuration

## Bespoke Solutions

Looking to integrate your LOB application into Teams? Optimise business processes? Use Teams to streamline existing workflows? Tailor Teams workspace to solve organisational challenges?

### Example deliverables:

- Application solutions using the Power Platform framework
- Microsoft Teams automation
- Apps, bots and connectors development